

Welcome to the KONVOY Family!

We're glad to meet you! We wanted to start by introducing KONVOY and reassure you that we are here to help you feel comfortable.

### **Why KONVOY?**

Your family joined KONVOY to provide quick check-ins in case they can't get to you in person.

### **How does KONVOY work?**

At your family member's request, KONVOY will send a Project Specialist to your home for a KONVOY Check. They're there to knock on your door to make sure you're doing okay. That's it.

### **Who are Project Specialists?**

KONVOY Project Specialists are professionals you can trust 100%. Each one is an off-duty 1<sup>st</sup> responder from your local community.

### **What happens if you're not home?**

No worries! A doorhanger like the one included in your welcome packet to notify you they stopped by.

Family Safety when you need it. Please enjoy a few special goodies in your welcome packet as our way of introducing you to our family!

If you have any questions or would like to chat with us directly, feel free to email us at [founders@coveredbykonvoy.com](mailto:founders@coveredbykonvoy.com)

Kindly,  
Your KONVOY Family